



Vendor Management Office (VMO) Contact Information

For vendor-related questions and concerns, please contact:

Individual Life: guardian_uw_vmo@glic.com

Disability Insurance: DIHelp@glic.com

Approved Vendors

	APPS	CRL	ExamOne	Express Imaging Services (EIS)	Healthmasters	Parameds.com	ReleasePoint
APS			X	X		X	X
Exam	X		X		X	X	
Lab		X <i>(Guardian IL only)</i>	X				
Inspection <i>(Guardian IL only)</i>			X				
TeleMed <i>(Berkshire DI only)</i>	X						

Approved Vendor Contact Information

APPS

Exam, TeleMed *(Berkshire DI Only)*

For Customer Service, contact:

800-727-2101
<https://appsive.com>

For Account Setup, contact:

<https://appsive.com> (Use "Client Registration" tab)

For more information on this vendor, visit:

<https://appsive.com>

**CRL****Lab (Guardian IL Only)**

For Customer Service, contact:

800-882-1922
ilscs@crlcorp.com

To track a specimen, go to:

<http://status.crlcorp.com>

Applicants can obtain their lab results online by visiting:

www.accessmylab.com

For more information on this vendor, visit:

www.crlcorp.com**ExamOne****APS, Exam, Inspection (Guardian IL Only), Lab**

For Customer Service, contact:

Customer Service Group
800-768-2061
csg.3@examone.com

For Account Setup, contact:

Customer Service Group
800-768-2061
csg.3@examone.com

Applicants can obtain their lab results online by visiting:

<https://applicant.examone.com>

For more information on this vendor, visit:

www.examone.com**Express Imaging Services (EIS)****APS**

For Customer Service, contact:

Jessica Valdes, Guardian Team Lead
888-846-8804 ext. 226
jessica_valdes@ircopy.com

For Account Setup, contact:

Michael Dinio
888-846-8804 ext. 268
michael_dinio@ircopy.com

For more information on this vendor, visit:

www.eiscallcenter.com



Healthmasters

Exam

For Customer Service, contact:

800-444-8384

For Account Setup, contact:

Steve Libby, President
781-272-4222
slibby@healthmastersonline.com

For more information on this vendor, visit:

<http://healthmastersonline.com>

Parameds.com

APS, Exam

For Customer Service, contact:

APS: Your dedicated CRM *(assigned to you at time of account setup)*
Exam: 866-221-8607 or exam.status@parameds.com

For Account Setup, contact:

APS: Sophie Matthews, New Accounts Manager
718-233-2739
Sophie.matthews@parameds.com
Exam: Bret Lallier, Director of Examinations
718-575-2000 ext 2745
bret.lallier@parameds.com

For more information on this vendor, visit:

www.parameds.com

ReleasePoint

APS

For Customer Service, contact:

800-999-9589 option 2
status@releasepoint.com

For Account Setup, contact:

welcomeguardian@releasepoint.com

For more information on this vendor, visit:

www.releasepoint.com